6th World Congress of PGHAN FAQs

What is happening with the congress?
After careful and thoughtful consideration of the growing health risks worldwide related to COVID-19, it has been decided that the World Congress, which was planned for 03 – 06 June 2020 in Copenhagen, Denmark cannot take place.
This was not an easy decision, but the current crisis makes it impossible to hold an international event this year.

Will my registration be valid for the next congress?
No, it will not. The organizers will be in touch with you regarding reimbursement of your registration.

Will I receive a refund of the registration fee?
All currently registered attendees are eligible to receive a full refund without any cancellation fee.

How should I apply for a refund?
No action needs to be taken. Refunds will be made to the original form of payment and payer. The organizer will begin processing reimbursements as soon as possible.

How long will it take to receive the refund?
It depends on the payment method and provider. It can take up to 6 weeks until the refund is credited.

What happens to my hotel and flight bookings?
Make sure to cancel hotels, flights and any other arrangements you have booked individually as soon as possible. Please be advised that the organizer cannot be held liable for any refunds, compensations or any other costs or losses (e.g. travel costs, accommodation costs, costs for the application of visa, etc.).

When will the next congress take place?
All information on future congresses will be published on the congress website in the weeks to follow.